The Rise and Rise of Tier 1 ERP Maintenance Systems

Jim Harper

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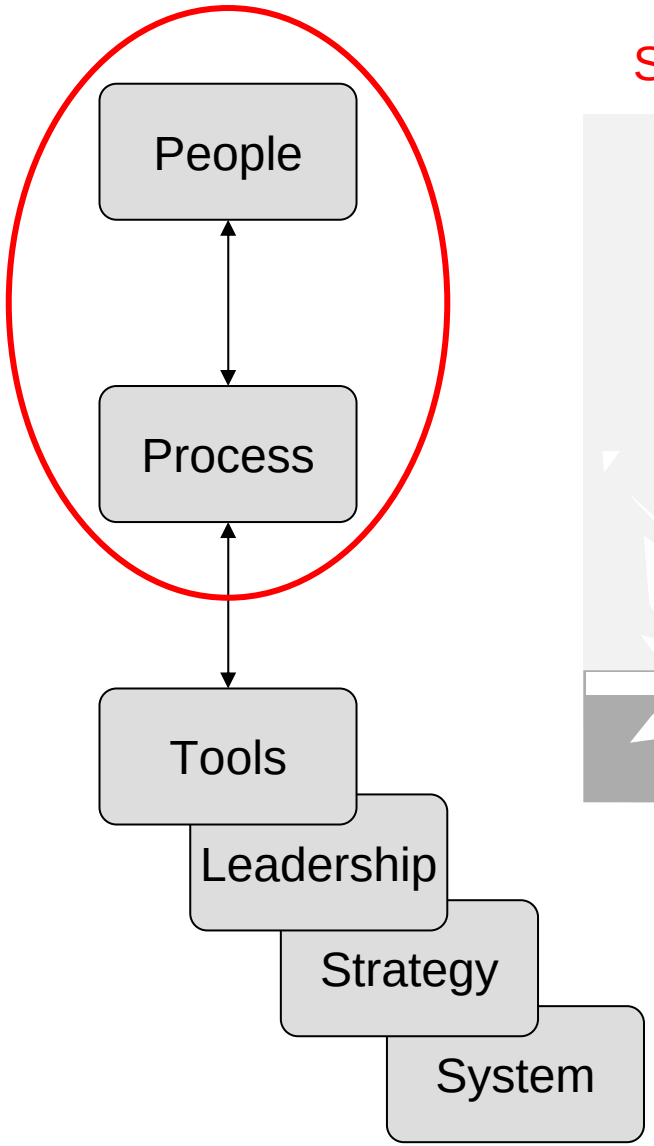
Success with Maintenance Strategy



CMMS

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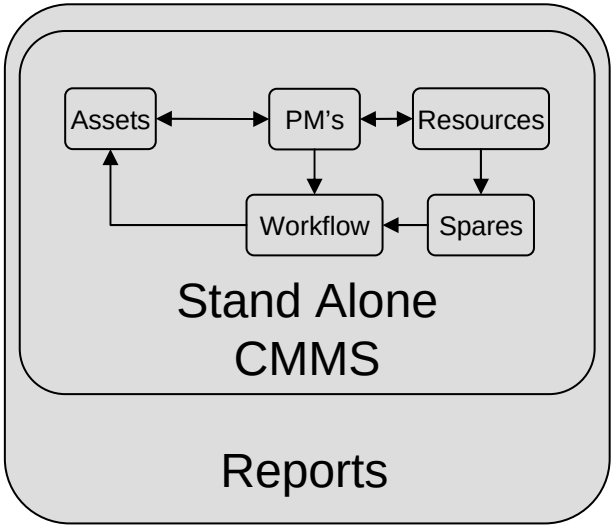
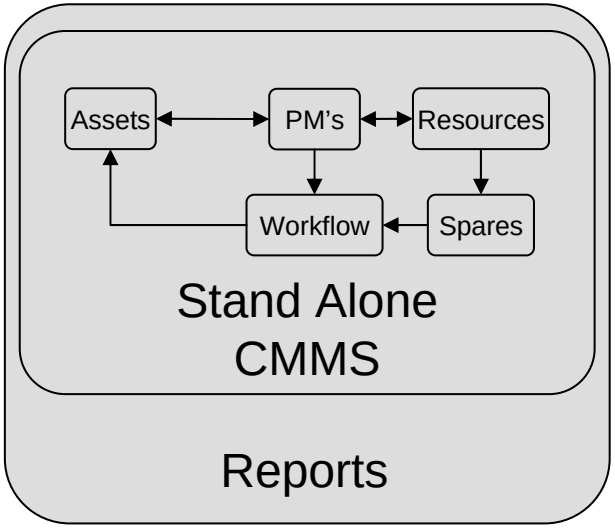


- Comparatively cheap
- Easy to use
- Quick to implement
- Controls maintenance
- Beds in process wins
- Captures maintenance strategy
- Captures maintenance history



- Site specific
- True costs not reflected
- Lack scalability
    - Strategy
    - Maintenance IP
- Double entry of stock
- Who notices if turned off?

Interface Errors

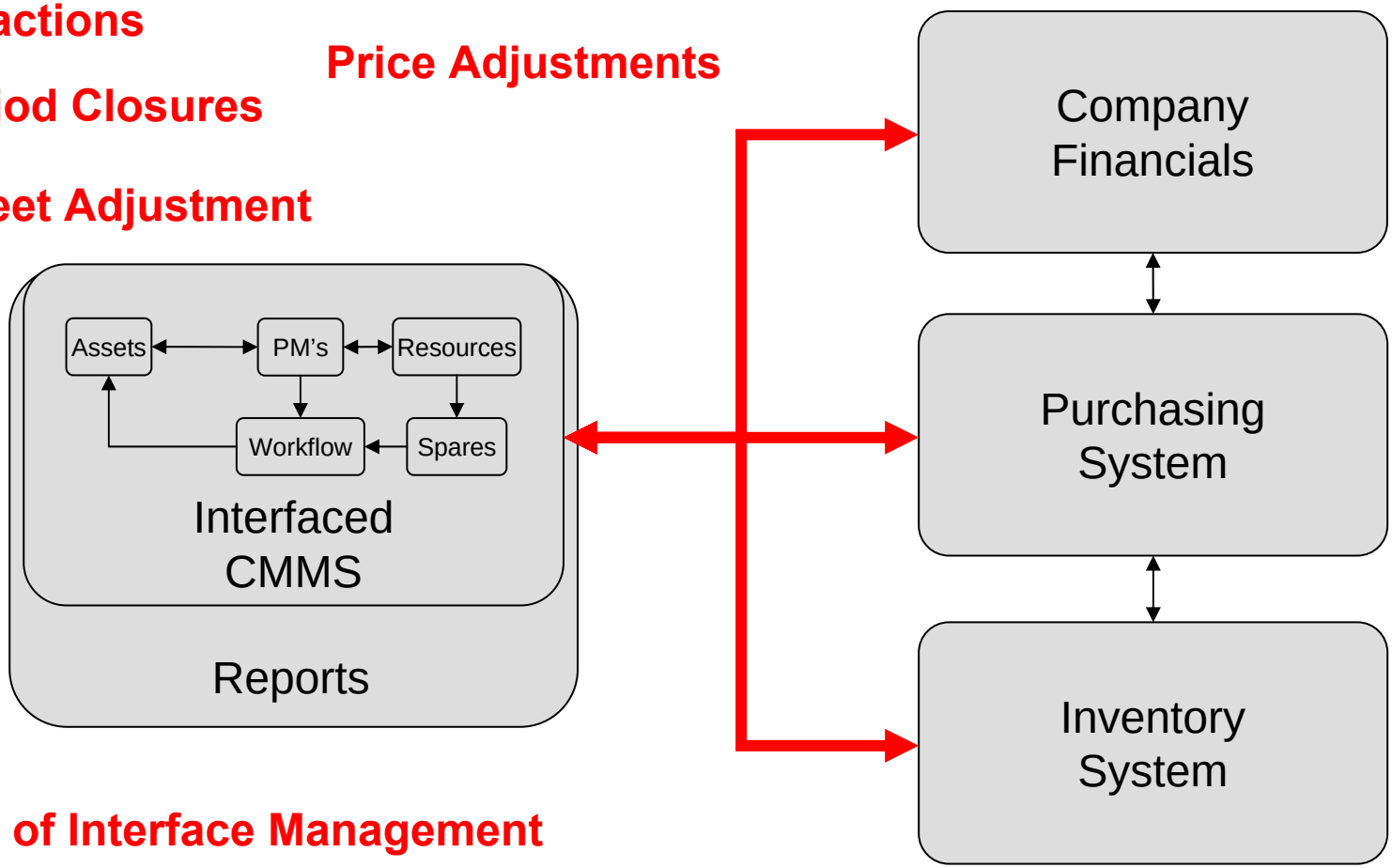
Return Receipting

Stuck Transactions

Price Adjustments

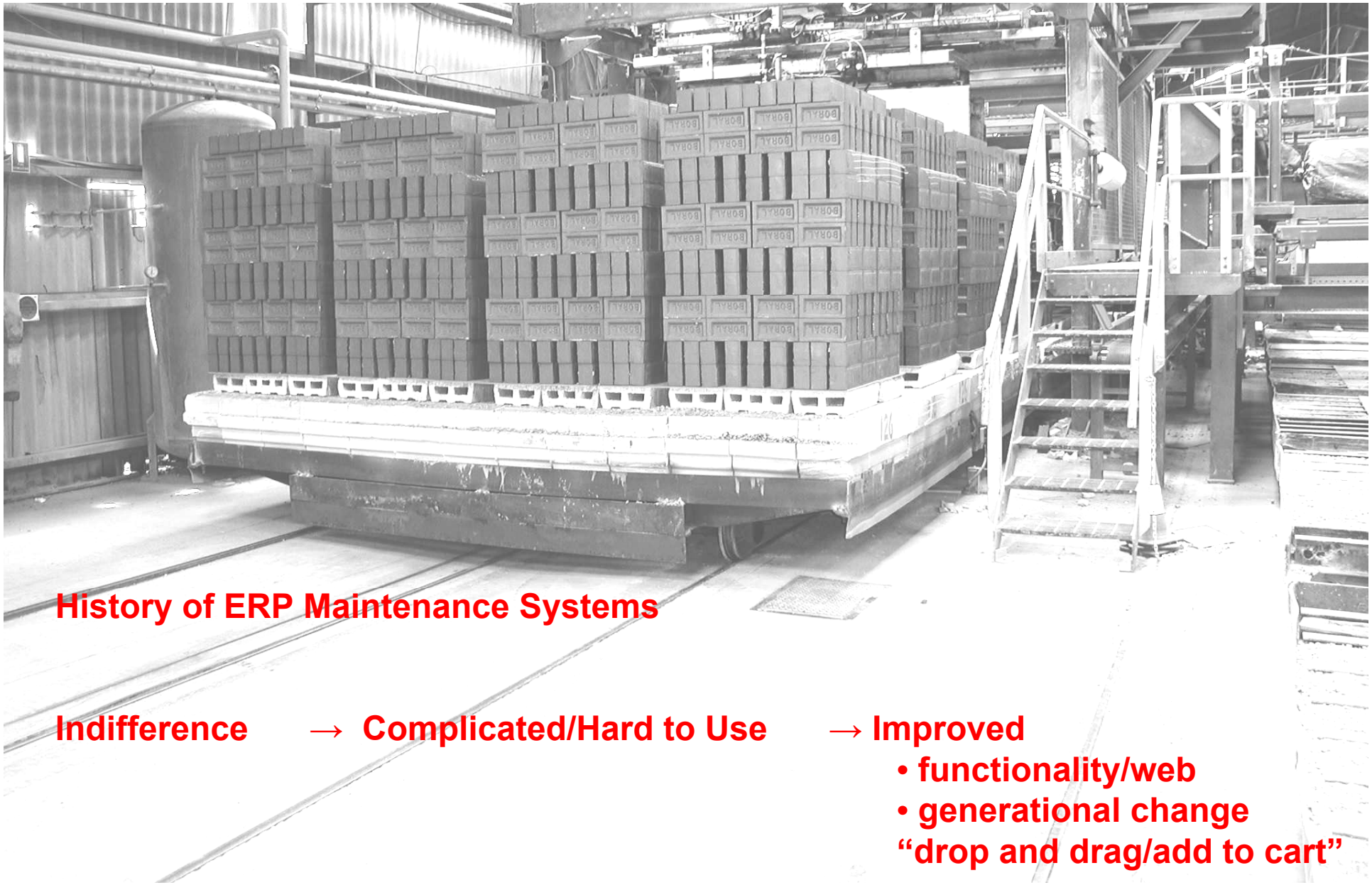
GL Period Closures

Balance Sheet Adjustment



Cost of Interface Management

System Upgrades



History of ERP Maintenance Systems

Indifference → Complicated/Hard to Use → Improved

- functionality/web
- generational change

"drop and drag/add to cart"

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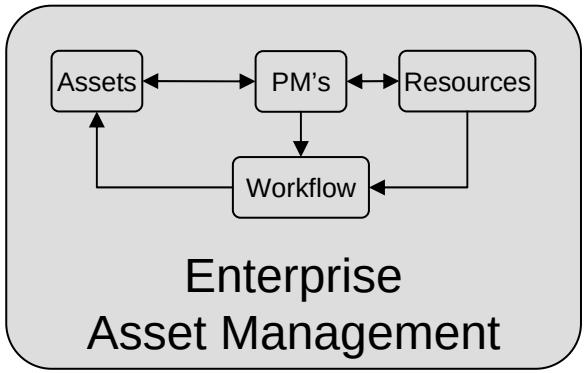

System Support

Secure Data

Existing Workflows

Company Standards

Realistic Training

True Scalability

Test Environments

Test Environments | Training Environment

BUSINESS ERP SYSTEM

DBA's | Security | Recovery | Standards

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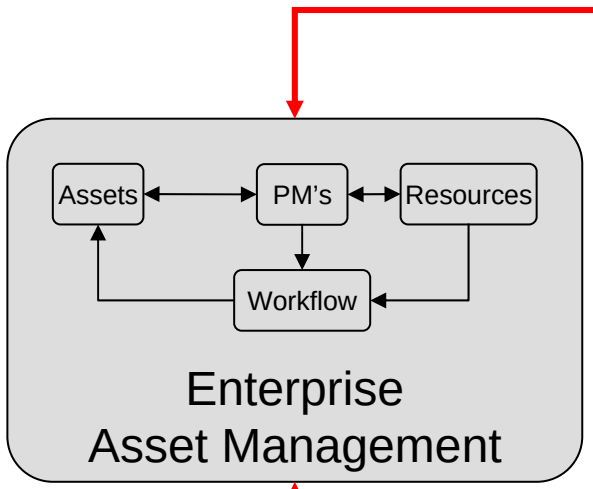

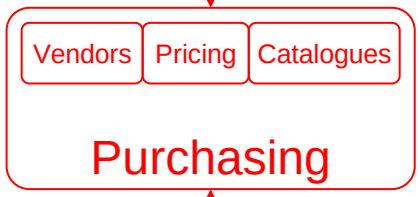

Change Management

Training Benefits

Existing Users

Approval Workflows

Financial Setups

Masterfile Data

Existing Cataloguing

Vendor/Price Control

Seamless SOH Update

Balance Sheet Reconciliation

Test Environments | Training Environment

BUSINESS ERP SYSTEM

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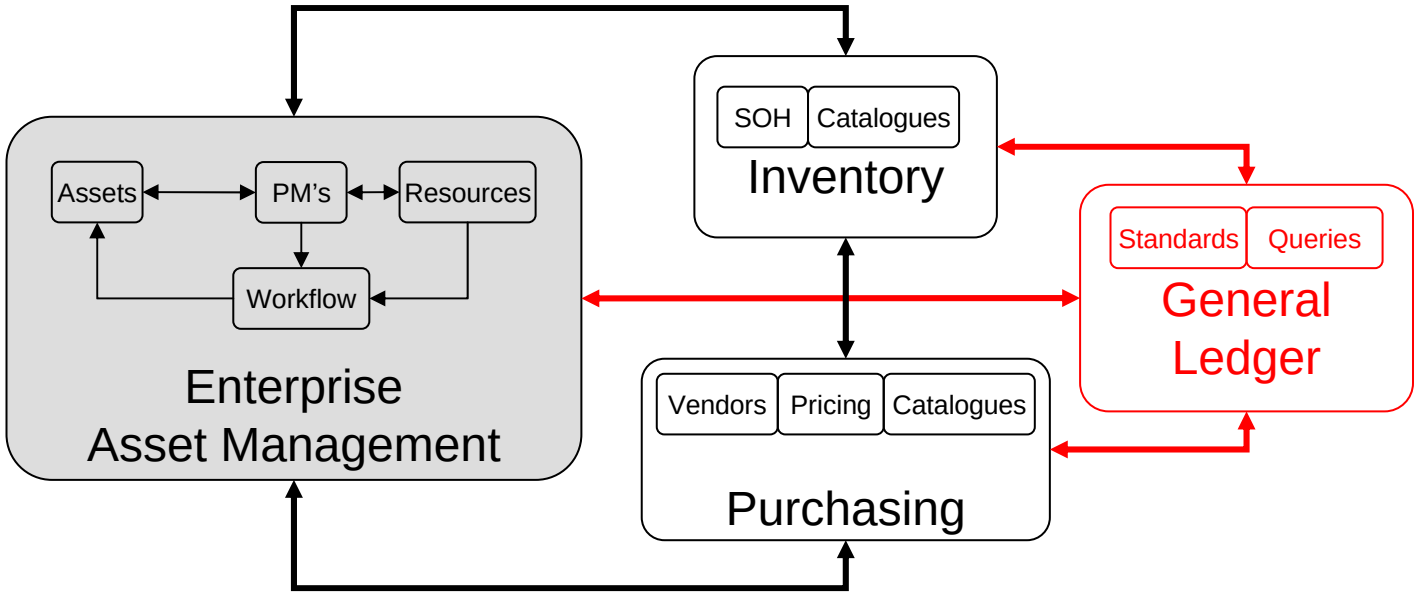
Seamless to GL

Workshop P&L

Real Costs

Better Business Decisions



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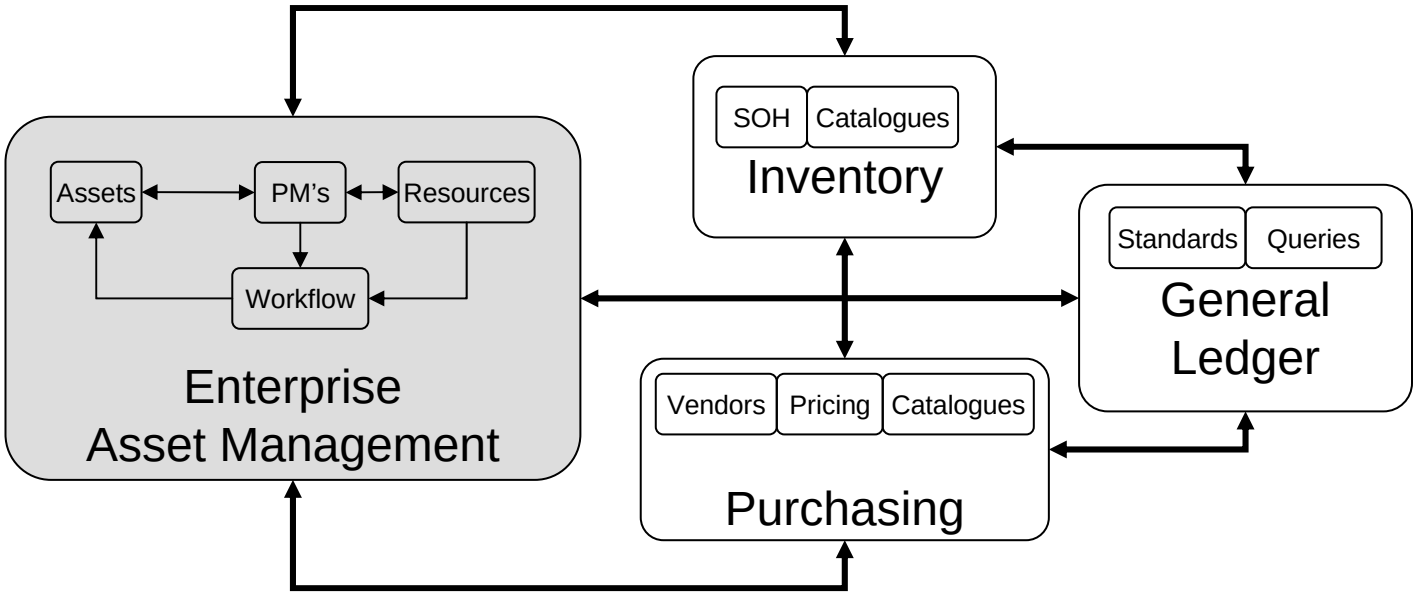
Data available to all levels of Organisation

Report Writing Knowledge

Report Standards

Quicker/Cheaper Reports



Test Environments | Training Environment

BUSINESS ERP SYSTEM

DBA's | Security | Recovery | Standards

REPORTING TOOL (e.g. Cognos)

Report Writing | Standards

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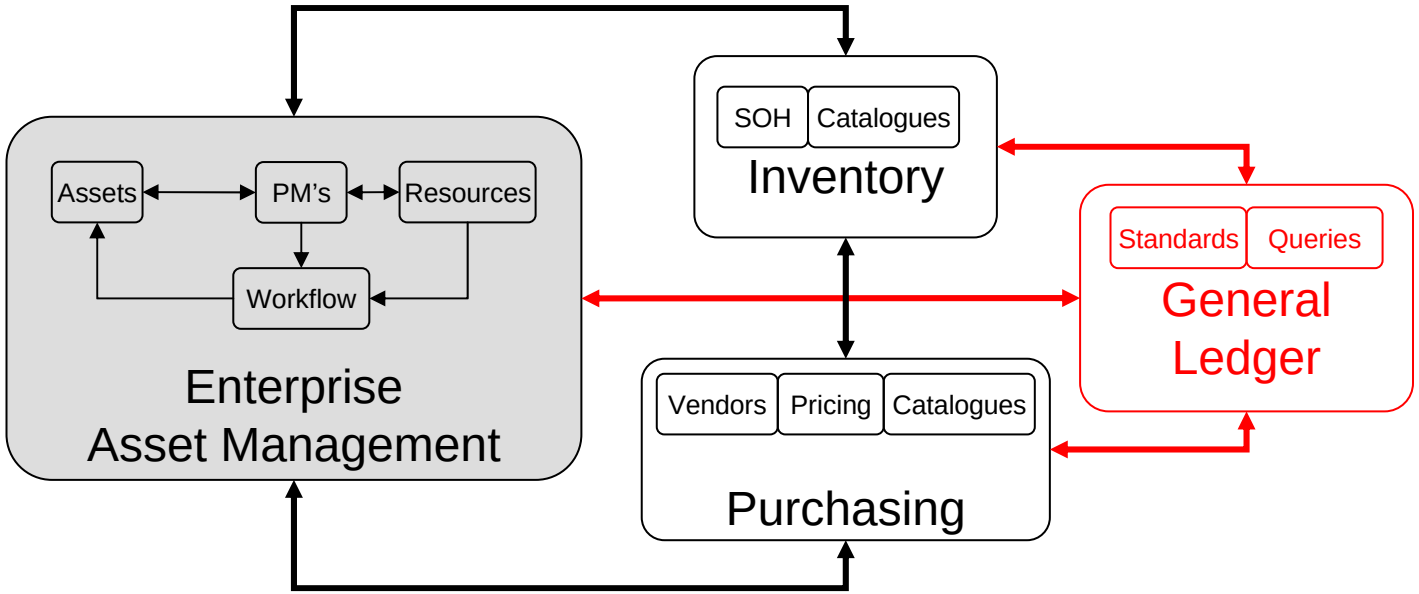
“Raising the Profile of Maintenance”

Maintenance effects GL

Implementation Sign Off

- **Commercial Managers**
- **Business Managers**



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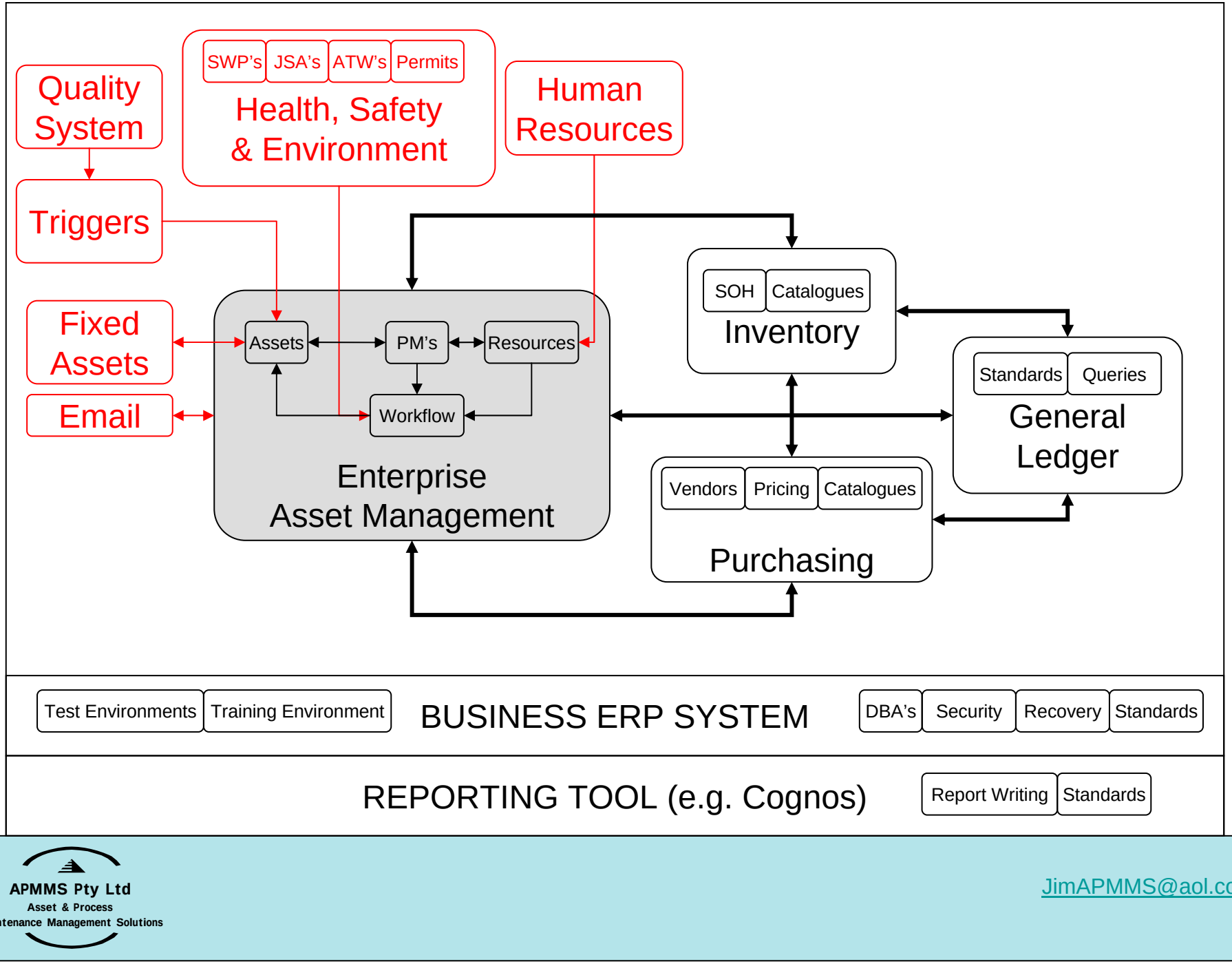

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Disadvantages/Challenges?

- Is my organsisation large enough and ready for this type of implementation?
- Cost……Benefits?
- Change!

Share maintenance IP with other areas of the business!

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The End

Thank You

Questions?

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